

F732

(Rev. 208; Issued:10-21-22; Effective: 10-21-22; Implementation:10-24-22)

§483.35(g) Nurse Staffing Information.

§483.35(g)(1) Data requirements. The facility must post the following information on a daily basis:

- (i) Facility name.
- (ii) The current date.
- (iii) The total number and the actual hours worked by the following categories of licensed and unlicensed nursing staff directly responsible for resident care per shift:
 - (A) Registered nurses.
 - (B) Licensed practical nurses or licensed vocational nurses (as defined under State law).
 - (C) Certified nurse aides.
 - (iv) Resident census.

§483.35(g)(2) Posting requirements.

- (i) The facility must post the nurse staffing data specified in paragraph (g)(1) of this section on a daily basis at the beginning of each shift.
- (ii) Data must be posted as follows:
 - (A) Clear and readable format.
 - (B) In a prominent place readily accessible to residents and visitors.

§483.35(g)(3) Public access to posted nurse staffing data. The facility must, upon oral or written request, make nurse staffing data available to the public for review at a cost not to exceed the community standard.

§483.35(g)(4) Facility data retention requirements. The facility must maintain the posted daily nurse staffing data for a minimum of 18 months, or as required by State law, whichever is greater.

INTENT §483.35(g)

To make *nurse* staffing information readily available in a readable format to residents and visitors at any given time.

GUIDANCE §483.35(g)

The facility's *staffing data* "document" may be a form or spreadsheet, as long as all the required information is displayed clearly and in a visible place. The information should be displayed in a prominent place *that is readily* accessible to residents and visitors and presented in a clear and readable format. This information posted must be up-to-date and current.

The facility is required to list the total number of staff and the actual hours worked by the staff to meet this regulatory requirement. The information should reflect staff absences on that shift due to call-outs and illness.

Staffing must include all nursing staff who are paid by the facility (including contract staff). The nursing home is not *required* to include in the posting *the data for* staff who are paid for through other sources; examples include hospice staff covered by the hospice benefit, or individuals hired by families to provide companionship or assistance to a specific resident.

Probes:

PROCEDURES AND PROBES §483.35(g)

Surveyors must determine through information obtained by observations and verified by record reviews the following:

- The facility posts the following information on a daily basis
 1. Facility name
 2. The current date
 3. The total number and actual hours worked by the following categories of licensed and unlicensed nursing staff directly responsible for resident care per shift:
registered nurses, licensed practical nurses or licensed vocational nurses, and certified nurse aides.
 4. Resident census
- The facility must post the nurse staffing data mentioned above on a daily basis at the beginning of each shift.
- The data must be posted in a clear and readable format and in a prominent place readily accessible to residents and visitors.
- The facility must upon oral or written request make nurse staffing data available to the public for review at a cost not to exceed the community standard.
- The facility must maintain the posted daily nurse staffing data for a minimum of 18 months, or as required by State law, whichever is greater.

KEY ELEMENTS OF NONCOMPLIANCE

To cite deficient practice at F732, the surveyor's investigation will generally show that the facility failed to do any one of the following:

- Ensure staffing information was posted in a prominent place readily accessible to residents and visitors;**or**
- Ensure staffing information was accurate and current;**or**
- Ensure staffing information was complete and was not missing information (e.g. specific units were not reflected on the posting);**or**
- *Make daily staffing available to the public for review upon request:***or**

Maintain the posted daily nurse staffing data for a minimum of 18 months, or as required by State law, whichever is greater.