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**Quality Improvement Activities** 

§§482.21(b)(2)(ii), 482.21(c)(1) & 482.21 (c)(3) §482.21(b)(2) Standard: Program Data

The hospital must use the data collected to--...

(ii) Identify opportunities for improvement and changes that will lead to improvement.

§482.21(c) Standard: Program Activities

- (1) The hospital must set priorities for its performance improvement activities that-
  - (i) Focus on high-risk, high-volume, or problem-prone areas;
  - (ii) Consider the incidence, prevalence, and severity of problems in those areas; and
  - (iii) Affect health outcomes, patient safety, and quality of care.
  - (3) The hospital must take actions aimed at performance improvement and, after implementing those actions, the hospital must measure its success, and track performance to ensure that improvements are sustained.