

A-0200

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[The hospital must require appropriate staff to have education, training, and demonstrated knowledge based on the specific needs of the patient population in at least the following:]

§482.13(f)(2)(ii) - The use of nonphysical intervention skills.

Interpretive Guidelines §482.13(f)(2)(ii)

Although we recognize that there may be circumstances in which the use of restraint or seclusion may be necessary to prevent a patient situation from escalating, staff often skillfully intervene with alternative techniques to redirect a patient, engage the patient in constructive discussion or activity, or otherwise help the patient maintain self-control and avert escalation.

The use of nonphysical intervention skills does not mean attempting a complex series of interventions or a lengthy checklist of steps to initiate before restraining or secluding a patient. Rather, a whole toolbox of possible interventions can be implemented during the course of a patient's treatment based upon the assessment of an individual patient's responses.

Survey Procedures §482.13(f)(2)(ii)

- Does the hospital educational program address the use of nonphysical intervention skills?
- Does the hospital's training program comply with the regulatory requirements?
- Interview staff to assess their non-physical intervention skills.