

[...the governing body must ensure that the following requirements are met:]

§482.12(c)(3) A doctor of medicine or osteopathy is on duty or on call at all times.

Survey Procedures §482.12(c)(3)

- Verify the governing body has established and monitors the enforcement of policies that ensure a doctor of medicine or osteopathy is on duty or on call at all times to provide medical care and onsite supervision when necessary.
- Review the “call” register and documents that assure that a doctor of medicine or osteopathy is on duty or on call at all times.
- Interview nursing staff. How do they know who is on call? Are they able to call the on-call MD/DO and speak with him/her at all times? When appropriate, do on-call MD/DOs come to the hospital to provide needed care.