

G610

(Rev. 219; Issued: 04-12-24; Effective: 04-12-24; Implementation: 04-12-24)

§484.60(d)(5) Ensure that each patient, and his or her caregiver(s) where applicable, receive ongoing education and training provided by the HHA, as appropriate, regarding the care and services identified in the plan of care. The HHA must provide training, as necessary, to ensure a timely discharge.

Interpretive Guidelines §484.60(d)(5)

The comprehensive assessment, patient-centered plan of care and the goals identified therein inform the training and education objectives for each patient. The goals of the HHA episode are established at admission and revised as indicated by the patient's condition. With the discharge plan clearly identified, patient education and documentation of the patient response to the education begins upon admission and continues throughout the provision of HHA services. The HHA must monitor patient and caregiver responses to and comprehension of any training provided.

Survey Procedures §484.60(d)(5)

If education was conducted, did the HHA staff provide education and training to the patient and any caregivers, when appropriate, and according to the plan of care? Look for evidence that the education was conducted by reviewing the written information in the patient's home and/or interviewing the patient and HHA staff.