G622 (Rev. 219; Issued: 04-12-24; Effective: 04-12-24; Implementation: 04-12-24)

[The HHA must provide the patient and caregiver with a copy of written instructions

outlining...]

§484.60(e)(5) Name and contact information of the HHA clinical manager.

Interpretive Guidelines §484.60(e)(5)

The name and contact information of the HHA's clinical manager, including the clinical manager's telephone number and, if the patient prefers electronic communication, e-mail, must be provided to the patient. The HHA explains to the patient when the clinical manager should be contacted for discussion about their services.