(Rev. 219; Issued: 04-12-24; Effective: 04-12-24; Implementation: 04-12-24)

G948

[§484.105(b)(1) The administrator must:]

(ii) Be responsible for all day-to-day operations of the HHA;

Interpretive Guidelines §484.105(b)(1)(ii)

The HHA administrator is required, among other things, to be responsible for all day-to-day operations of the HHA and to be available to patients, representatives, and caregivers to receive complaints (§ 484.50(a)(1)(ii) and (c)(3)). The administrator should be actively involved in the daily responsibilities of running the HHA, and each HHA should be able to demonstrate such involvement upon survey (as noted in 82 FR 4548).