

§484.80(h)(4) Home health aide supervision must ensure that aides furnish care in a safe and effective manner, including, but not limited to, the following elements:

- (i) Following the patient’s plan of care for completion of tasks assigned to a home health aide by the registered nurse or other appropriate skilled professional;**
- (ii) Maintaining an open communication process with the patient, representative (if any), caregivers, and family;**
- (iii) Demonstrating competency with assigned tasks;**
- (iv) Complying with infection prevention and control policies and procedures;**
- (v) Reporting changes in the patient’s condition; and**
- (vi) Honoring patient rights.**

Interpretive Guidelines §484.80(h)(4)

During each supervisory visit the supervising registered nurse, or other appropriate skilled professional, should document his or her evaluation of the HH aide *regarding* each of the elements of this standard.

§484.80(h)(4)(ii) “Maintaining an open communication process” means that the aide *can* explain what *they are* going to do with the patient, ask the patient open-ended questions, seek feedback from the patient, and respond to the needs and requests of the patient, representative (if any), caregivers, and family.