

G654

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§484.65(c)(2) Performance improvement activities must track adverse patient events, analyze their causes, and implement preventive actions.

Interpretive Guidelines §484.65(c)(2)

“Adverse patient events” are those patient events that are negative and unexpected, impact a patient’s HHA plan of care, and have the potential to cause a decline in a patient’s condition.

HHAs must track all adverse patient events, to determine through subsequent analysis whether they were the result of errors that should have been preventable, to reduce the likelihood of such events in the future. HHAs should also consider a way to identify errors that result in near misses, since such errors have the potential to cause future adverse events.