L569 (Rev. 210; Issued:02-03-23; Effective:02-03-23; Implementation:02-03-23)

§418.58(c)(2) Performance improvement activities must track adverse patient events, analyze their causes, and implement preventive actions and mechanisms that include feedback and learning throughout the hospice.

Interpretive Guidelines §418.58(c)(2)

Hospices may choose to develop their own definition for the term "adverse event" or use a definition developed by a national accrediting organization or industry organization. Once a hospice has identified the definition of an adverse event, it is responsible for adhering to the definition when tracking and analyzing these events and when implementing preventive actions. In general, an adverse event would be any action or inaction by a hospice that caused harm to a hospice patient. However, hospices are not bound to use this generic description.