120.6 - Continuity of Care

(Rev. 77, Issued: 10-28-05, Effective Date: 10-28-05)

Continuity of care refers to the continuous flow of care in a timely and appropriate manner. Continuity includes:

- Linkages between primary and specialty care;
- Coordination among specialists;
- Appropriate combinations of prescribed medications;
- Coordinated use of ancillary services;
- Appropriate discharge planning; and

- Timely placement at different levels of care including hospital, skilled nursing and home health care.
- (42 CFR 417.407(f), 42 CFR 417.122(b)) In the case of insolvency the HMO must continue to provide benefits to all enrollees for the duration of the contract period for which payment was made.