

30.2 – Model of Care Approval

(Rev. 123, Issued: 08-19-16, Effective: 08-19-16, Implementation: 08-19-16)

As provided under section 1859(f)(7) of the Act, every SNP must have an NCQA-approved MOC. The MOC provides the basic framework under which the SNP will meet the needs of each of its enrollees. The MOC is a vital quality improvement tool and integral component for ensuring that the unique needs of each enrollee are identified by the SNP and addressed through the plan's care management practices. The MOC provides the foundation for promoting SNP quality, care management, and care coordination processes. Please note that detailed information regarding the SNP MOC elements and scoring criteria are located in chapter 5 of the MMCM.

The statute gives the Secretary the authority to establish standards for the MOC approval process. The NCQA MOC approval process scores each of the clinical and non-clinical elements of the MOC. SNPs are approved for one, two, or three year periods.

SNPs that have a failing score (less than 70 percent) for their initial MOC submission will have one cure opportunity to achieve a passing score (greater than 70 percent). Regardless of the score following that cure opportunity (provided the score is at least 70 percent), those SNPs will receive

a one-year approval. Table 4 below summarizes the MOC review and cure process.

Table 4: Overview of MOC Review and Cure Processes

| Score for Initial MOC Submission (%) | Cure Options | Post 1st Cure | Final Approval Status |
|---|---------------------|----------------------|------------------------------|
| 85% to 100% | No cure options | N/A | 3-year approval |
| 75% to 84% | No cure options | N/A | 2-year approval |
| 70% to 74% | No cure options | N/A | 1-year approval |
| 69% or below | One cure option | 70% or higher | 1-year approval |
| 69% or below | One cure option | 69% or below | No approval |

This policy provides added incentive for SNPs to develop and submit comprehensive and carefully considered MOCs for initial NCQA approval and rewards those SNPs that have demonstrated ability to develop quality MOCs.