

## ***180.5 – Incapacitated Enrollees***

***(Rev. 121, Issued: 04-22-16, Effective: 04-22-16, Implementation: 04-22-16)***

*If an enrollee is incapacitated at the time of initial enrollment and is unable to receive information due to an incapacitating condition, the MAO may give advance directive information to the enrollee's family or surrogate. The MAO is not relieved of its obligation to provide this information to the enrollee once s/he is no longer incapacitated or unable to receive such information. Follow-up procedures must be in place to ensure that the information is given directly to the individual at the appropriate time.*