

G818

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§484.80(h)(4) Home health aide supervision must ensure that aides furnish care in a safe and effective manner, including, but not limited to, the following elements:

- (i) Following the patient’s plan of care for completion of tasks assigned to a home health aide by the registered nurse or other appropriate skilled professional;**
- (ii) Maintaining an open communication process with the patient, representative (if any), caregivers, and family;**
- (iii) Demonstrating competency with assigned tasks;**
- (iv) Complying with infection prevention and control policies and procedures;**
- (v) Reporting changes in the patient’s condition; and (vi) Honoring patient rights.**

Interpretive Guidelines §484.80(h)(4)

During each supervisory visit the supervising registered nurse, or other appropriate skilled professional, should document his or her evaluation of the HH aide with regard to each of the elements of this standard.

§484.80(h)(4)(ii) “Maintaining an open communication process” means that the aide is able to explain what he or she is going to do with the patient, ask the patient open-ended questions, seek feedback from the patient, and respond to the needs and requests of the patient, representative (if any), caregivers, and family.