

G622**(Rev. 182, Issued: 09-28-18, Effective: 09-28-18, Implementation: 09-28-18)****§484.60(e)(5) Name and contact information of the HHA clinical manager.****Interpretive Guidelines §484.60(e)(5)**

The name and contact information of the HHA's clinical manager, including the clinical manager's telephone number and, if the patient prefers electronic communication, e-mail, must be provided to the patient. The HHA explains to the patient when the clinical manager should be contacted for discussion about their services.