

## **G612**

**(Rev. 182, Issued: 09-28-18, Effective: 09-28-18, Implementation: 09-28-18)**

### **§484.60(e) Standard: Written information to the patient.**

**The HHA must provide the patient and caregiver with a copy of written instructions outlining:**

#### **Interpretive Guidelines §484.60(e)**

The documents listed in (e)(1)-(5) must be provided to the patient and/or their his/her caregiver and representative (if any) no later than the next visit after the plan of care has been approved by the physician. The written information should be updated as the plan of care changes.

Clear written communication between the HHA and the patient and the patient's caregiver and representative (if any) helps ensure that patients and families understand what services to expect from the HHA, the purpose of each service and when to expect the services.