

G448

(Rev. 182, Issued: 09-28-18, Effective: 09-28-18, Implementation: 09-28-18)

§484.50(c)(11) Be free from any discrimination or reprisal for exercising his or her rights or for voicing grievances to the HHA or an outside entity.

Interpretive Guidelines §484.50(c)(11)

“Discrimination or reprisal against a patient for exercising his or her rights or for voicing grievances” is defined as treating a patient differently from other patients subsequent to receipt by the HHA of a patient complaint, without a medical justification for such different treatment.

Examples of discrimination or reprisal include, but are not limited to, a reduction of current services, a complete discontinuation of services, or discharge from the HHA subsequent to receipt by the HHA of a patient complaint, without a medical justification for the change of services or discharge.