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AB-424 Alcohol and other drug programs: complaints. (2025-2026)

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Assembly Bill No. 424

CHAPTER 261

An act to add Section 11834.33 to the Health and Safety Code, relating to alcohol and other drug programs.

[Approved by Governor October 03, 2025. Filed with Secretary of State October 03, 2025.]

LEGISLATIVE COUNSEL'S DIGEST

AB 424, Davies. Alcohol and other drug programs: complaints.

Existing law provides for the licensure and regulation of alcohol or other drug recovery or treatment facilities serving adults by the State Department of Health Care Services, as prescribed. Existing law prohibits the operation, establishment, management, conduct, or maintenance of an alcohol or other drug recovery or treatment facility to provide recovery, treatment, or detoxification services within this state without first obtaining a current valid license.

This bill would, when the department receives a complaint against a licensed alcohol or other drug recovery or treatment facility, or a complaint alleging that a facility is unlawfully operating without a license, from a member of the public, require the department to provide, within 10 days of the date of the complaint, notice to the person filing the complaint that the complaint has been received and to provide, upon closing the complaint, notice to the person filing the complaint that the complaint has been closed and whether the department found the facility to be in violation of the provisions governing facility licensure and regulation.

Vote: majority Appropriation: no Fiscal Committee: yes Local Program: no

THE PEOPLE OF THE STATE OF CALIFORNIA DO ENACT AS FOLLOWS:

SECTION 1. Section 11834.33 is added to the Health and Safety Code, to read:

11834.33. When the department receives a complaint against an alcohol or other drug recovery or treatment facility licensed pursuant to this chapter, or against a facility alleged to be in violation of Section 11834.30, from a member of the public, the department shall do both of the following:

- (a) Within 10 days of the date of the complaint, provide notice to the person filing the complaint that the complaint has been received.
- (b) Upon closing the complaint, provide notice to the person filing the complaint that the complaint has been closed and whether the department found the facility to be in violation of this chapter.