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SB-1233 Department of Motor Vehicles: unserved or underserved populations: report. (2021-2022)

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ENROLLED AUGUST 29, 2022

PASSED IN SENATE MAY 24, 2022

PASSED IN ASSEMBLY AUGUST 24, 2022

AMENDED IN SENATE APRIL 20, 2022

CALIFORNIA LEGISLATURE— 2021–2022 REGULAR SESSION

SENATE BILL

NO. 1233

Introduced by Senator Gonzalez

February 17, 2022

An act to add and repeal Section 1684 of the Vehicle Code, relating to the Department of Motor Vehicles.

LEGISLATIVE COUNSEL'S DIGEST

SB 1233, Gonzalez. Department of Motor Vehicles: unserved or underserved populations: report.

Existing law establishes the Department of Motor Vehicles and sets forth the powers and duties of the department, including establishing contracts for electronic programs that allow qualified private industry partners to join the department in providing services in order to continue improving the quality of products and services it provides to its customers.

This bill would, on or before January 1, 2024, require the department to submit a report to the Legislature that includes specified information, including identified unserved or underserved populations of Californians that currently receive services from the department at lower than average rates, including communities with members who primarily speak languages other than English, and Californians experiencing homelessness, and strategies and procedures on how to effectively outreach and provide services to these targeted communities, including procedures on how to coordinate with community groups, local entities, and other entities to serve these populations. The bill would, on or before June 1, 2024, require the department to implement the procedures specified in the report to solicit and respond to outreach requests from community groups, local entities, and other entities. The bill would require the department to submit a report to the Legislature, on or before January 1, 2026, that includes specified information on the department's outreach efforts.

Vote: majority Appropriation: no Fiscal Committee: yes Local Program: no

THE PEOPLE OF THE STATE OF CALIFORNIA DO ENACT AS FOLLOWS:

SECTION 1. Section 1684 is added to the Vehicle Code, to read:

1684. (a) On or before January 1, 2024, the department shall submit a report to the Legislature that includes all of the following information:

(1) Identified unserved or underserved populations in California that currently receive services from the department at lower than average rates, including communities with members who primarily speak languages other than English and Californians experiencing homelessness.

(2) Estimates of the number of Californians in these populations that are currently unserved or underserved by the department.

(3) Strategies and procedures on how to effectively outreach and provide services to these targeted communities, including, but not limited to, both of the following:

(A) Procedures on how to coordinate with community groups, local entities, continuum of care entities, nonprofit organizations, and any other entities identified by the department as representing an unserved or underserved population to serve these populations.

(B) Procedures to approve or deny community group requests for targeted outreach, including responding to all applications within 30 days.

(b) In developing the report, the department shall coordinate with community groups, local entities, continuum of care entities, nonprofit organizations, and any other entities that the department identifies as relevant to understanding the needs and barriers facing unserved and underserved communities.

(c) A local agency shall not be required to participate in any of the activities described in subdivision (a).

(d) (1) On or before June 1, 2024, the department shall implement the procedures specified in the report to solicit and respond to outreach requests from community groups, local entities, continuum of care entities, nonprofit organizations, and any other identified entities.

(2) On or before January 1, 2026, the department shall submit a report to the Legislature that includes information on the department's outreach efforts pursuant to this section, including, but not limited to, all of the following:

(A) The specific outreach efforts made by the department.

(B) Events held by the department to support unserved or underserved populations.

(C) The number of requests received for services from members of unserved and underserved populations since the department implemented the outreach efforts.

(e) For purposes of this article, the following definitions apply:

(1) "Underserved population" means a population that receives fewer services or less frequent services from the department than the average California population.

(2) "Unserved population" means a population that has not received services from the department.

(f) (1) A report to be submitted pursuant to subdivision (a) or (d) shall be submitted in compliance with Section 9795 of the Government Code.

(2) Pursuant to Section 10231.5 of the Government Code, this section is repealed on January 1, 2028.